



#### **INCIDENT NAME: Walla Walla County COVID-19 UNIFIED COMMAND**

DATE: October 5, 2020	TIME: 14:00	MISSION #20-0265
	Information is updated at 2pm	
	daily	

AFFECTED AREA: Walla Walla, Washington

**CURRENT SITUATION:** COVID-19 Surveillance, Monitoring & Case Investigation/Contact Tracing

2019 Novel Coronavirus Outbreak (COVID-19)		
Walla Walla County Residents -		
Regional Healthcare by Providence St. Mary Medical Center	Number	
Confirmed Cases	941	
Recovered	872	
Deaths	5	
2019 Novel Coronavirus Outbreak (COVID-19)		
Out-of-County Residents –		
Regional Healthcare by Providence St. Mary Medical Center		
Confirmed Cases	0	
Tests Submitted –	Number	
Estimated Pending Tests Results	N/A	
Total Negative Results (Walla Walla County)	18,483	
Confirmed Cases by Community of Residence		
Burbank/Wallula	69	
College Place	123	
Dixie	6	
Prescott	36	
Touchet/Lowden	12	
Waitsburg	1	
Walla Walla	694	
	941	
TOTAL		





Confirmed Cases by Age	Number
Under 20	118
20-39	362
40-59	319
60-79	112
Over 80	30

Confirmed Cases by Gender	
Female	418
Male	523
TOTAL	941

#### **EMERGENCY MANAGEMENT:**

- The Walla Walla County Emergency Operations Center (EOC) has downgraded to Level 2, Limited Operations, effective 05/28/2020 as of 0800.
- As of 03/24/2020 Walla Walla County Emergency Management continues to work remotely in order to limit exposure that might affect 911 and dispatch personnel who share the facility.
- The Walla Walla County Commissioners signed a Declaration of Emergency, effective 3/13/20 at 2 PM.
- The City of Walla Walla signed a Declaration of Emergency, effective 3/17/20, extended on 4/8/20.
- The City of College Place signed a Declaration of Emergency, effective 3/17/20, extended 6/9/20.
- The City of Waitsburg signed a Declaration of Emergency, effective 3/18/20.
- The Port of Walla Walla signed a Declaration of Emergency, effective 3/19/20, extended 5/28/20.
- The City of Prescott signed a Declaration of Emergency Effective 3/19/20.
- Walla Walla County remains in modified operations/access during regular business to certain county departments.
- Remains in a Unified Command with Walla Walla County Department of Community Health. Unified Command was established 3/13/20 at 2 PM.
- Washington State Emergency Management is now requesting that all Tier 1 priorities be consolidated into a single order. Long Term Care facilities are now considered to be part of the Tier 1 priority, with further changes expected. Tier 2-4 priorities will be consolidated in a 2<sup>nd</sup> request. Next request period will be for the week beginning 10/12/2020
- PPE tier allocation is changed beginning June 5, 2020, to allow Tier 1 requestors to build on hand supplies to levels sufficient for 14-21 days.





#### 1. Outstanding Resource Requests

WA State Tracking	Request	Agency	Current Status
Number	Date		
WA-20209289852	9/28/2020	Tier 1 Consolidated PPE request	Awaiting Delivery
WA-20201059433	10/05/20	Tier 1 Consolidated PPE request	Accepted by Logistics

#### 2. Effective Strategies and Successes

- Walla Walla County Department of Community Health (DCH) meetings with LTC/ALF/SNF community to stay connected and updated with open dialogue on COVID-19 status in WW Valley.
- Local Health Officer, Prosecuting Attorney and Local Emergency Response Coordinator completing Voluntary and Involuntary Isolation Orders specific to COVID-19.
- Maintain contact with media to keep the public informed.
- Unified Command calls providing regular communication and collaboration.
- Frequent messaging on Facebook, including Spanish-language posts.
- Providence St Mary Medical Center (PSMMC) Population Health team monitoring PUIs and cases, their awareness of community happenings.
- Blue Mountain Action Council (BMAC) food bank distribution in collaboration with Washington National Guard (WNG).
- Southgate Campus Acute Care wing setup.
- Addressing homeless needs for isolation and quarantine during pandemic.
- DCH Environmental Health team consults for prevention planning for essential businesses.
- Controlled access to WalMart, Home Depot, Albertson's and Safeway.
- Procurement of PPE from Washington State Department of Corrections.
- Continued partnership with WNG.
- DCH virtual meetings with LTC/ALF/SNF community to stay connected and updated with open dialogue on COVID-19 status in WW Valley.
- Proactive work on PSA's and infographics with digital marketing company.
- Solid protocol established between Coroner's Office and PSMMC.
- Tyson compliance with DCH/L&I Essential Business Guidelines and testing of employees.
- Delivery of PPE supplies and test kits from UAC SEOC has enabled us to provide much needed protection to our whole community.
- Experience with annual flu immunization clinics and long history of working together gave us the ability to quickly put together a team for testing at the Tyson Plan. 1,290 Tyson employees tested with staff from PSMMC & DCH.
- Aggressive testing at long-term care facilities.





- Spanish-language PSA's on local Spanish-language radio stations.
- Approval of additional DCH positions and increased hours by the Board of County Commissioners.
- Media specific email and phone number established, the centralized PIO email/phone number is working well and is helping with coordination of interviews.
- Protocols developed by PSMMC to do surgeries for most compelling cases that were delayed.
- Volunteer staffing at DCH.
- DCH/PSMMC/Coroner/Consulate's Office worked together to support a local family with international funeral arrangements.
- PSMMC has done a great job of allocating resources, workers, and supplies for the patients under investigation awaiting results.
- DCH conversations with school districts on distance learning strategies and graduation planning.
- PSMMC tabletop exercise for activation of PSMMC's auxiliary hospital; well attended by community partners.
- Formation of business/economy reopening workgroup. Workgroup team meetings including townhall Q&A with local businesses; webinars to help educate businesses. Continued frequent meetings of the workgroup. Use of Chamber of Commerce website for posting documentation/guidance.
- Tour of PSMMC Alternate Care site, DCH isolation and quarantine sites, and Park Manor by DOH Med Surge Branch.
- DCYF, Whitman, and DCH debrief on activation of isolation and quarantine for Master's Ranch West juveniles; successful collaboration.
- Approval of WWEM part-time temp position for logistics by the Board of County Commissioners.
- 1 nurse and 1 disease investigator on staff over the weekend as cases come in over the weekend.
- All of our cases to date are from a known exposure; we're not seeing community spread.
- Arrival of first delivery of masks for low-income population in time for Governor's face mask mandate (36,000 masks). Rapid distribution by Blue Mountain Action Council (BMAC) to nearly 30 agencies and on 6/30/20 at 4 locations in the community.
- With the assistance of DCH, PSMMC received Remdesivir.
- Reopening workgroup recommendation though no longer required for businesses, a contact log is a good practice.
- Having COVID safety plans in place at businesses benefits successful response to positive employees, as seen recently at a local restaurant.
- City of College Place Hand sanitizer and mask drive-through distribution on 7/7/20 (300 vehicles) 7/9/20 (400 vehicles), and 8/25/20. Handout at their booth at Thursday Farmers Market.
- Meeting on 7/8/20 with DCH/WWEM/USFS/DNR to discuss preplanning for COVID testing, isolation and quarantine.
- Al fresco dining in Downtown Walla Walla and College Place are working well.
- CEPHEID rapid testing machine is now being fully utilized by PSMMC at full capacity.
- Planning for isolation and quarantine of wildland firefighters with use of space at Walla Walla Community College.
- DCH work with large Oregon employer to coordinate cases with Umatilla County; providing education and resources (Health Fair) for employees.
- Hand washing stations at several locations in Downtown Walla Walla.





- Washington National Guard Title 32 extension through Christmas. WNG remain <u>critical</u> to local food bank operations.
- DCH received 36K cloth masks from GCACH (also received 24K KN95s) in August; giving them out at health fairs.
- Highest number of COVID patients at PSMMC since the beginning of the pandemic on 8/11/20, and yet the hospital wasn't overwhelmed.
- Health Fairs: Smith Frozen Foods (August 6), First Fruits (August 12), Tyson Fresh Meats (August 20), Valle Lindo Homes (August 27), Walla Walla River Packing (August 28), & Kiska Farms (September 1), education, masks, hand sanitizer and CDC fliers (Spanish and English) distributed with team from PSMMC & DCH.
- DCH agreement with Whitman College to use North Hall for isolation and quarantine extended until 10/31.
- DCH/Providence/FMC/WWC have aligned their response for population asking for medical note to not
  wear a mask (exception to required mask wearing); consistent info/guidance that they are not providing
  notes to patients.
- Community Roundtable discussions for school reopening planning (Cities of Walla Walla, College Place & Waitsburg); looking at effects on workplace, childcare, behavioral health held during the week of August 17 were well attended
- Department of Commerce Shelter Grant approved for the Sleep Center and purchase of a mobile unit to provide support around the county (2 or 3-year grant).
- 'Testing for Heroes' at PSMMC; employee and first responder antibody testing, initial figures show 60% participation by PSMMC employees.
- City of College Place door-to-door distribution of masks and disinfectant to businesses with the assistance of Chamber of Commerce.
- Slow trend downward in cases.
- Utilization of WNG for filling WEBEOC request for LTC weekly testing to comply with CMS guidelines.
- Work with Providence on future isolation & quarantine options.
- Whitman College success with students following mask wearing guidelines.
- Veteran's Stand Down on September 26th at VA Hospital.
- Whitman College extending agreement for use of North Hall for isolation and quarantine to the end of November.
- LTC facility that WWEM arranged WNG support for testing to meet CMS requirements report that LT Johnson has provided 'amazing support'; making contact, staying in touch nearly daily to assess needs, and provide ongoing support if/when they need it.
- DCH has seen positive feedback on Facebook to posting of Halloween guidance.
- 3. Risks and challenges
  - COVID-19 Cases—
    - Total Confirmed Cases: 941
      - Active: 67
        - Home Isolation: 66
        - Hospitalized: 1 Walla Walla County residents
      - Deaths: 5
      - Recovered: 869





- Washington State Penitentiary (included in numbers above): 152 incarcerated (15 active) and 7 staff (1 active)
- Positivity Rate: 5.1%
- Concern for rapid spread at congregated facilities.
- Cross-jurisdictional coordination with Umatilla County, OR, Benton/Franklin County, WA.
- Need to continue to monitor for behavioral health issues.
- Case investigation slowed by contacts not answering phone calls from DCH.
- Multiple concerns about school not reopening; daycare, work impacts, behavioral health.
- Challenges with return to in-person learning as school districts return to in-person at different rates.
- PSMMC is still looking for a Caregiver Health RN; Kadlec to help fill in.
- Getting vaccination drive-through's set up for winter.
- CMS updated guidance for visitation conflicts with Washington Safe Start; State is stricter.
- Halloween guidelines release will be difficult to get the community to abide by.

#### 4. Future operational plans (24, 48, and 72 hours out)

- Emergency Management is activated at **Level 2 Limited Operations** (virtual, with no face-to-face contact).
- WWEM acting as liaison to Washington National Guard (WNG).
- WWEM continued collection of donations from the community.
- Coordination and communication with Unified Area Command State Emergency Operations Center (UAC SEOC). Unified Command SEOC conference call on Thursdays.
- Monitor WebEOC Resource Tracker for delivery of supplies from Washington State to Walla Walla County.
- Submission of new resource requests on WebEOC.
- WWEM distribution of resources.
- DCH weekend staffing.
- Weekly ESF6 Human Services weekly conference calls.
- PSMMC maintaining daily sit reports.
- EMS providers tracking PPE use with CDC PPE Burn Rate Calculator.
- Continue work with the media.
- DCH case investigation/contact tracing of positive cases.
- Ongoing communications of the State's 'Smart Start' information down to the local level to ensure local businesses understand the requirements for Phase 2 operations.
- Reopening Business Workgroup:
  - Weekly Business Resource Town Hall
  - Visitor's Center kiosk on Main Street giving out masks
  - Masks and educational postcards are being given out at hotels, short-term rentals or visitors;
     postcards at the Walla Walla Regional Airport for arriving passengers
     (there are extra cards available for other businesses)
  - Cities of Walla Walla and College Place exploring options for winterizing/heating outdoor dining spaces
  - Salvation Army foodbank operations (information in food boxes), ongoing
  - Working on a Holiday Shopping Guide





- DCH and PSMMC are continuing to work with Washington State Department of Corrections for cases at Washington State Penitentiary. WNG is providing testing support.
- REDi Healthcare Coalition
  - Facilitating Weekly Regional COVID Updates (Tuesdays 3-3:30pm) for hospital, EM, EMS, and PH partners
  - Supporting the Crisis Standards of Care Regional Clinical Triage Team which is ready and waiting to activate if needed
  - Facilitating DMCC briefings (Mon/Wed/Fri 7:30am) to share situational awareness regarding patient placement
  - Running the Situational Awareness Response Process (Tuesdays and Fridays 9-11am)
  - o Running the REDi Resource Coordination Process
  - REDi Regional Response Plan trainings for partners
  - Working to assist LTC facilities with CNA staffing
- DCH providing weekly status report to public and private schools to assist them with opening reopening plans.
- Local COVID-19 vaccine planning continues as clinical trials move forward. Looking into availability of dry ice.
- Flu Roundup drive through flu immunization clinic on Saturday, October 24<sup>th</sup>, at PSMMC Southgate Campus. PSMMC planning to utilize 2<sup>nd</sup> year nursing students; potential for using nursing students to administer COVID-19 vaccine.
- Washington National Guard deployed to assist with testing at LTC facility to meet CMS requirements.
- DOH working on plans for an outside courier to transport COVID tests.
- WWEM working on order of KN95 masks for public schools.
- DCH is continuing to work with Providence on future isolation and quarantine options.
- State to deploy antigen test kits; tests are best for people with symptoms, will be part of overall state numbers.
- LTC facilities to continue to test based off of CMS requirements to test if positivity rate over 5%.
- PSMMC and Family Medical Center have changed their masking requirements; if patient arrives wearing
  a bandana or gaiter they will be asked to put on a mask.

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#### **REGION 8 PHEPR:**

Region 8 PHEPR staff is supporting WWCDCH from their EOC. Next call scheduled for 10/14 3:00-4:00

#### **COMMUNITY MITIGATION MEASURES:**

October 5:

DCH in contact with positive cases, all close contacts on home isolation under daily symptom watch.

- o DCH distributed Halloween guidance to community partners
- DCH team completed a DOH survey on priorities and capacity for Flu and Covid Vaccine

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- DCH looking into an Ultracold Freezer for vaccine storage
- DCH attending Vaccine planning meetings with DOH
- o DCH 'Health Space' training completed for health data management
- DCH, Emergency Management, and neighboring SE counties collaborative meeting with US Forest
   Service and DNR planning for safety during Wildfire season response relating to Covid-19
- o DCH and BMAC continue to coordinate community mask distributions
- DCH completed site visits to schools to assist in opening in hybrid learning models
- DCH increased staff capacity for case monitoring and contact tracing to be in compliance with variance applications
- DCH and City of Walla Walla continue temporary shelter planning for isolation of unsheltered cases
- o DCH continues work surrounding behavioral health (mental health, substance use) and the coronavirus
- o Providence Urgent Care Drive-thru testing operational for those with between 7am-4pm
- Walla Walla County Unified Command holding Key Stakeholder calls at 9 am Monday and Thursday
- o DCH CD call flu, respiratory illness, COVID-19; next call will be Tuesday, October 6<sup>th</sup>
- DCH attending M-W-F DOH-Epi to Epi call for LHJ's
- DCH WIC Nutrition benefits continuing to ensure food security for families; completed by telephone consulting and online benefit issuance

#### **COMMUNICATIONS:**

- One-Stop for Users: City of Walla Walla's website and Department of Community Health's website now linked together. https://www.wallawallawa.gov/our-city/covid-19
- Spanish-language posts to Facebook by DCH; shared on (WWEM) Facebook page.
- U.S. Senator Cantwell has a website with Resources and Information for Washingtonians and Small Businesses
   Navigating the COVID-19 Crisis: www.cantwell.senate.gov
- Social Media/PIO/Media Requests: eocpio@co.walla-walla.wa.us

**ANTICIPATED NEEDS:** Contact tracing and disease investigation

#### WHERE TO FIND ADDITIONAL INFORMATION:

#### Phone Assistance:

- Washington State Department of Health: 800-525-0127, press #
- Walla Walla County Community Health Information line: <u>509-524-2647</u>

#### Web Site Information:

- OHA Emerging Respiratory Disease page: www.healthoregon.org/coronavirus
- Washington Department of Health: https://www.doh.wa.gov/Emergencies/Coronavirus
- CDC COVID-19 page: https://www.cdc.gov/coronavirus/2019-ncov/index.html
- CDC travel notice: <a href="https://wwwnc.cdc.gov/travel/notices">https://wwwnc.cdc.gov/travel/notices</a>
- WHO page: https://www.who.int/westernpacific/emergencies/novel-coronavirus





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**DISTRIBUTED TO:** Walla Walla County BOCC & Clerk of the Board; Providence St. Mary Medical Center Staff, Region 8 PHEPR-RERC, Benton-Franklin Health District, Umatilla Co. LHJ Director, Walla Walla County EMD and EMS & MPD, WA DOH Duty Officer, WA DOH LOFR; Klickitat LERC; Yakima LERC; Benton-Franklin LERC; Columbia Co. Director; REDi HCC, Columbia Co. LHJ, City of Walla Walla, City of College Place, City of Waitsburg, McMorris-Rogers Rep. Port of Walla Walla, and Health Office